



## Look for Profit in all the right places Back on Track



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# We have been more concerned about SURVIVING



...than profitability.



## Early Warnings

- In March 2003, cautioned builders to be proactive
  - Develop a strategy for survival
  - Didn't know when but it was going to happen
- In February of 2005 I gave a presentation entitled:

#### "Are We Sailing on a Tsunami?"

- We were going to have a substantial housing recession
- Housing recession began in spring of 2005.





## Free Fall since January 2006

- Housing activity is down 71% from the peak in January of 2006
- Housing prices are down 20.31% from the peak according to the Case-Shiller home price index.





## Helping builders to survive



- Survival seminars
- Webinars
- Articles
- Banker negotiations
- Efforts to liquidate land and home inventories



## Strategy

- Develop a "Survival Plan of Action"
- Get their financial house in order
  - Horde cash
    - Cash flow and liquidity before profit
    - Sunk costs are gone
      - Land deposits
      - Land equity
      - Speculative home profits
- Diversify your financial institutions
  - Don't put all your eggs in one basket





### Finance / Assets

- Don't hide from your bankers
  - Can't communicate enough
  - Develop "Project Business Plans" for each project



- Renegotiate loans before they are in trouble
- Get rid of spec homes and land inventories
  - They are a drag on company
  - Holding costs are killers
  - Turn them into cash
  - Get out of debt



## **Operations**

- Trim Overhead
  - Need to maintain a balance with volume
  - Work on efficiency, effectiveness and discipline
- Maintain Caution
  - Still need to maintain survival tactics during 2009





# Beginning to reach the bottom of the cycle





## Everyone is pessimistic

- Housing Market Index plunged to 9 in October
- Foreclosures are up 25%
- Consumer confidence has largest monthly decline in history
- Home prices continue to slide
- Housing starts and permits fell to lowest levels on record
- Approximately 10 months of supply on new and existing homes



## Underlying facts

- Home buyers came back to existing home market in August
- New and existing homes sales are stabilizing
- Mortgages
  - Rates have fallen
  - Becoming more available
- Bulk of sub-prime adjustments occurred in 2007/2008





## More Underlying Facts

- Fed rate cuts stem 2009 foreclosures
  - Refinancing of ARM's
  - ARM resets may actually reduce rates
- The absolute number of new and existing home inventories has reduced
  - Existing down about 500,000 from peak
  - New home inventory down over 100,000 from peak





## Signs of Recovery Emerging

- Since beginning of year have been getting good news from builders across the country
  - Traffic has increased
  - Serious buyers





### 2009: Transition Year



- Single family starts will bottom at 450 to 500 thousand
- Housing prices will fall back to the 2002/2003 pricing levels
- Market will stabilize at bottom
- Not going to see a very quick resurgence
- Can begin to plan for profitability



#### **Become Profit Oriented**



- Establish a profit objective
  - You need a target
    - Obtainable
    - Motivational
- Focus on items within your control
  - Pricing of homes
  - Controlling construction costs
  - Maintain appropriate operating expenses for planned sales volume

## Components for Good Profits

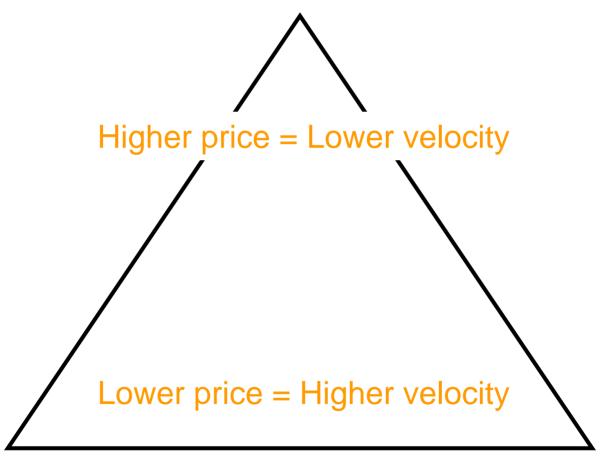


- Sales velocity
- Sales price
- Costs of construction
- Operating expenses



## Affordability Triangle

Sales Velocity



Functions in all price ranges



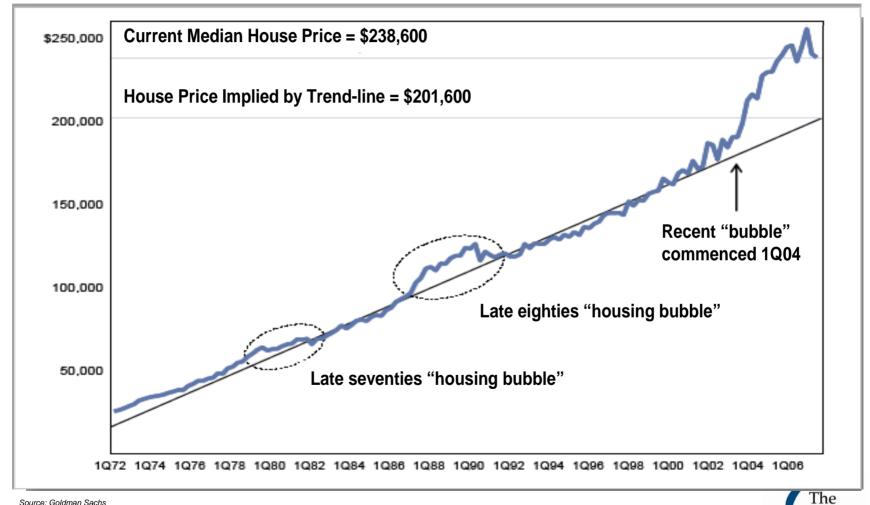
## Affordability Deteriorated

- Sales Price moved up the affordability triangle
  - Home value to household income
  - Home value to rental rates
- Loss of extremely lax and creative financing
  - Easy qualifiers
  - Low down payments
  - ARM's
  - Teaser loans
  - Interest only
  - Piggybacks



#### House Prices Compared to Long Term Trends

1972 - Sep 2007



Shinn

### Decrease Price to Create Velocity

Most communities need at least three sales per month

- Discounting doesn't work
  - Reduces net profit per unit
  - Generally doesn't impact velocity much



## Establish target sales velocity

(for each community)

- Return on investment
- Viability of community
- Fixed expenses in community
- Activity levels necessary to motivate
- Production capacity





#### Sales Price

- Market sets the sales price range
- Builder modifies sales price marginally
  - Impacts sales velocity
- Set base sales price to obtain appropriate velocity
  - Market research
  - Appraisers
  - Realtors
  - Multi-Listing Service





## Setting Sales Price

- Sales price may need to be set below market
  - Prices are still falling
  - Need to drop to history trend line (see Exhibit II)
  - Price to be competitive with resales
- Sales Price and Velocity
  - Generate revenue
  - Revenue (costs and expenses) = NET PROFIT







## Planning for Profits

	Factor	Budget
Sales Price	1.0000	\$200,000
Profit	0.1000	20,000
Land	0.2000	40,000
Financing	0.0400	8,000
Marketing	0.0600	12,000
Indirect Construction Costs	0.0300	6,000
Warranty	0.0050	1,000
General & Administrative	0.0450	9,000
Historical Slippage	0.0200	4,000
<b>Total Direct Constr. Costs</b>	0.5000	100,000



### Don't Sacrifice Profits

- DO NOT treat profits as a residual
  - Establish a target profit rate
  - Profit is the objective
- Set market sales price for velocity
  - Not a variable

Deduct your target profit – FIRST

NOT negotiable



#### **Deduct Fixed Costs**

- Deduct land cost (builder retail)
  - May need to adjust land price to current market
     Deduct operating expense allocations
  - Based on anticipate sales volume
- Deduct historical slippage rate
  - Non budgeted cost variances
- Deduct warranty expense allocation
  - Historical average warranty expense
  - It is a cost to be planned for





#### Determine Direct Cost

- Remainder is available for direct construction costs
  - This is the residual not profits
  - Direct construction costs is the variable
  - Need to design and build house for this amount of money
  - Develop target budgets for direct construction costs
    - Trade off direct costs, NOT PROFITS
- Lot and direct construction cost should be about 70% of sales price

#### **Control Direct Costs**

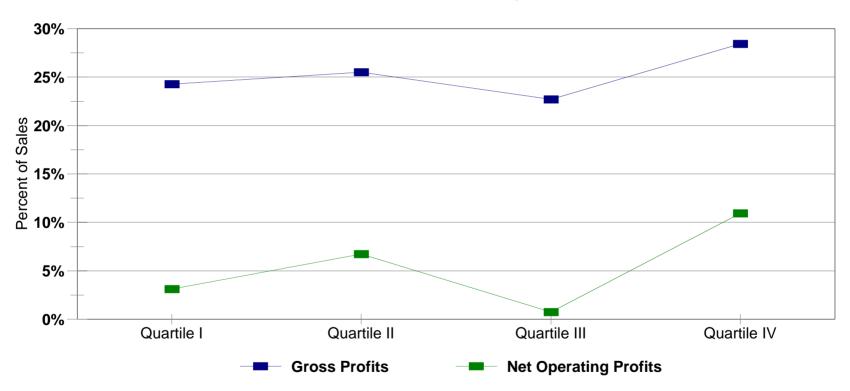
- Greatest potential for increasing profitability
  - Largest classification of costs
    - Normally over 50% of sales
  - Increases marginal rate of profitability
- Gross profit analysis
  - First line of defense for net profitability
  - Can't have good net profits without good gross profits
  - Eliminate lowest gross profit plans
  - Change product mix to higher gross profit plans



# Can't have good net profits without good gross profits

#### **Relationship of Gross to Net Profits**

2007 Financial Study





## Analyze Standard Specifications

- Strip standard specification to basics
  - Need to go through at least three times
- Reduce amount of standard specification
- Review quantity, quality, grade and details of standard features
- Change specs from 1st floor to 2nd floor
- Conduct cost/benefit analysis
- Add back items giving adequate returns (maybe)
- Create options and upgrades with rest



#### Eliminate Waste and Excess

- Trash pile represents lost profit
  - Only tip of the iceberg
- Police job site
  - Messy job sites lead to waste
- Watch for diverted materials
- Return all excess materials for credit
  - Don't move it or store it
  - Get it out of future estimates





## Analyze ALL Variances



- Document all fill-in orders and extra work
- Use variance purchase orders
- Determine cause of each variance
  - Use variance codes
  - No miscellaneous category
  - Analyze by reason codes



#### Eliminate Most Variances

- Variance elimination
  - Variance review meetings
  - Plan review meetings
  - Quality review meetings
- Document actions taken
- Purpose is to eradicate variances





## **Inventory Material Deliveries**

- Make sure everything is acceptable
- Eliminate back orders
- DO NOT accept substitutions





## Scopes of work for all trades



- Implement a checklist for trade contractors
- Inspect your expects
- Assure work is complete and accurate



## Detailed Scopes of work

- Make sure architectural plans include necessary construction details and material assembly techniques
  - Establish a scope of work for architects
  - Consistent working drawings





## Complete review of costs



- Question everything
  - Question engineer
  - Question truss designs
- Analyze construction efficiency
  - Number of corners
  - Two foot modules
  - Roof pitches
  - Wall construction techniques
  - Flooring system

## Continuously evaluate costs

- Continually look for new and alternate materials
  - Maintain open lines of communication with suppliers and trade contractors
- Implement material saving techniques
  - Get the whole team involved
    - Designers,
    - Engineers,
    - Superintendents,
    - Trade contractors,
    - Suppliers)





#### Conduct as-built audits

- Home is built right
- Assure material used as intended
- Instruct workers in proper use of materials
- Most popular plan tends to get fat





## Improve estimating and purchasing

- In-house detailed quantity survey estimating
  - Get the fudge out of the bids
  - Most builders do not have the talent
- Competitive bid on unit prices, NOT job
  - Don't need to continually get bids
  - Simplifies data base maintenance
- Develop a unit price database
- Implement formal purchasing procedures
  - Use written P.O.'s
  - Use written variance P.O.'s
- Processed prior to order or work
  - Pay from purchase orders not invoices



#### Work with trade contractors

- Reduce number of trips
- Eliminate dry runs
- Help them improve efficiency
- Work with them on reducing costs
  - Alternate materials
  - Alternate construction techniques
- Establish a trade council
  - They are an integral part of YOUR team
  - Representative from each critical trade
  - Monthly meetings





## Controlling Operating expenses

- Indirect construction costs
  - Watch your staffing levels
  - Keep superintendents at optimum number of homes per cycle
  - Reduce construction cycle times
  - Reduce dry runs and repeat trips
- Financing expenses
  - Reduce amount of unsold inventory
  - Maintain construction schedules
  - Control points and closing costs offered customer.

## Operating expenses

- Marketing expenses
  - Target advertising and promotion expenses
  - Develop a public relations program
  - Watch your model home expenses
    - Decorate models to sell homes, not win awards
  - Establish a viable referral program



## General & Administrative Expenses



- Watch your staffing levels
- Improve your management systems
  - Flow chart processes
  - Establish standard procedures
- Invest in systems before hiring staff
- Investigate out sourcing services
- Use the internet



After three years of talking about survival tactics, it is a pleasure to be discussing profitability again.



2009 will not be an easy year but it will be a year of stabilization and a return to normalcy.

We can again plan for profits.

#### **Best of Luck!**



#### **Questions & Comments**









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- Sale of assets

Contact Emma Shinn at <a href="mailto:eshinn@theshinngroup.com">eshinn@theshinngroup.com</a>
to discuss service options.

#### **Upcoming Webinars**

- Market Watch 2009
  - January 30, 11 AM EDT
- Get More from your Current Website
  - February 11, 11 AM EDT
- Financial Impacts: Decisions for Changing Markets
  - February 19, 4 PM EDT

Visit the Builder Partnerships Events page for more information.

www.builderpartnerships.com



# Increase your Returns

- Most manufacturers offer incentive programs but not many builders are taking advantage of them to the fullest extent
- Builder Partnerships offers over \$2500 in incentives per unit constructed
- Builder Partnerships allows you to focus your efforts on negotiating to get the best price without having to worry about the rebates
- We manage the incentive programs and follow up with manufacturers to collect the money so you don't have to
- For more information on how to join, contact Glenn Singer (glenn@builderpartnerships.com).





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